

# COMMON PHRASES USED

## AT THE DOCTOR'S OFFICE

- "What seems to be the problem today?"
- "How long have you been experiencing these symptoms?"
- "Where does it hurt?"
- "Can you describe the pain?"
- "Do you have any allergies?"
- "Are you taking any medications?"
- "When was your last check-up?"
- "We need to take some tests to figure out what's going on."
- "We'll need to run some blood work."
- "I'm going to examine you now."
- "Please take off your shirt/top/pants and put on this gown."
- "Take a deep breath and hold it."
- "Breathe normally, please."
- "I'm going to check your blood pressure."
- "You'll need to schedule a follow-up appointment."
- "Here is your prescription."
- "I recommend you see a specialist for this issue."
- "Let's schedule you for some further testing."
- "You can get dressed now."
- "Take care and feel better soon."



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### BY STAFF

- Please have a seat in the waiting room.
- May I have your insurance card, please?
- Please fill out this paperwork.
- The doctor will be with you shortly.
- How are you feeling?
- The doctor would like to order some tests.
- Please follow me to the exam room.
- Please undress and put on this gown.
- The doctor will review your test results with you at your next appointment.
- Take these medications as directed.
- Please make a follow-up appointment with the front desk.
- Please call us if you experience any unusual symptoms.



### BY PATIENTS

- I have an 8 a.m. appointment.
- I am here for a follow-up visit.
- I am experiencing X symptoms.
- I am allergic to Y medication.
- I've been having a lot of pain in my chest.
- Can you explain what's going on?
- What are my treatment options?
- Are there any side effects I should be aware of?
- How long will it take to recover?
- Can I do anything to prevent this from happening again?
- Can I please have a copy of my test results?
- What should I do to take care of myself at home?



# VOCABULARY USED

## AT THE DOCTOR'S OFFICE



### **Appointment**

A scheduled time to meet with a doctor or healthcare provider

### **Waiting room**

An area where patients wait for their appointment with a doctor

### **Patient**

A person receiving medical treatment from a doctor or healthcare provider

### **Examination**

A thorough inspection or check-up of a patient's body or specific area of concern

### **Diagnosis**

The identification of a medical condition or disease

### **Prescription**

A written order for medication or treatment from a doctor

### **Referral**

A recommendation from a doctor to see a specialist or receive further treatment

### **Insurance**

A system that provides financial protection against the cost of medical care

### **Co-payment**

A portion of the cost of medical treatment that a patient is required to pay, often in addition to insurance coverage

### **Medical history**

A record of a patient's past medical conditions, treatments, and surgeries

### **Symptom**

A physical or mental indication of a medical condition or disease

### **Vital signs**

Measurements of a patient's body temperature, blood pressure, heart rate, and breathing rate

### **Consent**

The agreement of a patient to undergo a medical treatment or procedure after being informed of its risks and benefits

### **Follow-up**

A subsequent appointment or communication after an initial medical visit or treatment

